# Your Trusted Insurance Partner

Transport & Logistics Specialists

















# Experts on your side of the claim since 1997

### Why Surefire?

#### **Industry Expertise**

Our deep knowledge of key Australian industries allows us to offer advice and solutions that are right for your business.

### **Personalised Service**

We pride ourselves on our client-first approach, ensuring you receive the attention and service you deserve.

#### **Comprehensive Coverage**

With access to exclusive market leading insurance products, we ensure that your business is fully protected against all potential risks.

### **Peace of Mind**

Being assured that we're on your team serves as your protection from unexpected occurrences, enabling you to concentrate on achieving growth and success. Partnering with Surefire means more than just getting insurance; it means getting a dedicated team committed to your business's security and growth.

Surefire Insurance Brokers is a leading provider of comprehensive insurance solutions in Australia. Our experts in construction brokering secure competitive rates for optimal coverage. We provide tailored, seamless service that meets diverse business needs, offering specialised insurance to residential builders, owner builders, and large companies.

Whether for small residential builds or large commercial projects, Surefire provides tailored coverage to builders and construction professionals. With strong industry relationships, Surefire ensures essential protection for your construction endeavours.

### Our Philosophy 'Claims First'

At the heart of Surefire is our unwavering commitment to a 'Claims First' approach. We believe in doing more than just providing policies; we are dedicated to actively managing and advocating for our clients' interests. By becoming part of our clients' team, we provide personalised support and expertise to ensure they are not just covered but truly protected. We oversee the entire claims process from beginning to end.



Through detailed risk assessments and transparent communication, we ensure that every client gains clarity on their insurance coverage and its implications. Our goal is to foster informed decision-making and peace of mind, enabling businesses and individuals alike to focus on what matters most—achieving their goals with confidence and security.

### Transport & Logistics Insurance at a glance



## A business takes years to build but an error or omission could destroy it all in minutes

### What can it cover?

Type of Cover	Potential Benefits
Vehicle Insurance	Covers damage to vehicles used for transporting goods, including trucks, vans, and trailers. Includes liability coverage for injuries or property damage caused by the vehicle.
Goods in Transit Insurance	Protects against loss or damage to goods while they are being transported. Covers risks like theft, accidental damage, and loss due to collisions or overturns.
Liability Insurance	Provides coverage for legal liability arising from transportation activities, such as injury or damage to third parties.
Cargo Insurance	Specifically covers loss or damage to cargo during transit, whether by road, rail, or air. Can include coverage for various perils, such as theft, fire, and natural disasters.
Cargo Insurance (2)	Covers loss or damage to goods transported by sea. Includes protection against perils such as sinking, stranding, and piracy.
Freight Insurance	Covers the loss of freight income if a voyage is delayed or if the cargo is damaged or lost.
Marine Liability Insurance	Covers liabilities arising from maritime operations, such as damage to cargo, environmental damage, and collisions.
Warehouse Insurance	Protects against loss or damage to goods stored in warehouses. Includes coverage for risks such as fire, theft, and natural disasters.
Goods in Transit Insurance (2)	Similar to transport insurance, it covers loss or damage to goods while they are being moved, including from warehouse to warehouse.
Liability Insurance (2)	Provides coverage for legal liabilities arising from logistics operations, including property damage and personal injury claims.
Contingency Insurance	Covers unexpected risks that could disrupt logistics operations, such as supplier failures or transport delays.
Customs and Duty Insurance	Protects against losses related to customs duties, taxes, and fines if goods are delayed or seized.



### Our Commitment Your Protection

We are committed to improving the insurance experience for our clients, with the goal of making sure everyone we serve feels supported, secure, and understood. At Surefire Insurance Brokers, your protection is our priority. We offer a high standard of insurance service, ensuring your needs are met with expertise, care, and a strong commitment to your success.



Surefire is built on the foundation of long-standing relationships with our clients. We go beyond the transactional nature of insurance to build trust, understanding, and partnership. Our approach to claims management is testament to this, as we strive to build deeper connections with our clients through every interaction.

## Case Study A

In March 2023, ABC Transport Pty Ltd shipped AUD 1.2 million worth of agricultural equipment from Melbourne to Perth.

A hailstorm in South Australia caused significant damage. ABC Transport promptly reported the incident to Australian Transport Insurers Ltd, submitting a detailed claim with documentation.

After a local surveyor assessed the damage, the insurer disbursed AUD 1.2 million, allowing ABC Transport to mitigate financial impact and maintain operations. This case highlights the importance of proactive risk management through insurance for transport companies in Australia.

## Case Study B

In June 2023, Oceanic Shipping Ltd. transported AUD 2.5 million in electronics from Brisbane to Singapore.

Severe weather damaged the goods, prompting Oceanic to file a claim with detailed reports. A local surveyor confirmed the loss, leading to a settlement of AUD 2 million, enabling Oceanic to replace the items and meet obligations.

This case highlights the vital role of marine cargo insurance in mitigating financial risks in international trade.





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